

WEST VIRGINIA LEGISLATURE

2025 REGULAR SESSION

Introduced

House Bill 3263

By Delegates Pushkin and Young

[Introduced March 07, 2025; referred to the
Committee on Energy and Public Works]

- 1 A BILL to amend the Code of West Virginia, 1931, as amended, by adding thereto a new section,
2 designated §24-2-22, relating to providing notification of utility service disruption to its'
3 customers; requiring utilities to have an outage communication plan; and authorizing the
4 Public Service Commission to receive each utility's notification plan.

Be it enacted by the Legislature of West Virginia:

ARTICLE 2. POWERS AND DUTIES OF PUBLIC SERVICE COMMISSION.

§24-2-22. Notification of disruption of service.

- 1 Each utility shall have an outage communication plan in place to notify customers of
2 planned and unexpected disruption of utility services to all customers. Each utility shall include in
3 its outage communication plan a methodology for prior notice to all affected customers for planned
4 service disruptions. The communication plan shall include a method for notifying customers and
5 provide estimates about the length of time of the disruption. Each utility shall provide its plan to the
6 Commission.

NOTE: The purpose of this bill is to require utilities to have in place an approved method of notice to customers for utility service disruptions.

Strike-throughs indicate language that would be stricken from a heading or the present law and underscoring indicates new language that would be added.